



18 November 2024: With the opening of the Namibia2Go Airport depot some operations adjustments have been made. Please familiarise yourself with the below pick-up and return information for Namibia2Go to ensure smooth vehicle pick-ups and returns.

Arrivals & Pick-up Information

Same Day Arrival Pick-ups: This information concerns guests picking up the rental vehicle within 2 - 3 hours after arrival at Hosea Kutako International Airport (HKIA) at the Namibia2Go Airport Depot.

Arrival & Next Day Pick-ups: This information concerns all guests who pick up their rental vehicle at Namibia2Go Windhoek Depot a day after their arrival at Hosea Kutako International Airport (HKIA).

1. Guests will be greeted by Namibia2Go or Gondwana Collection Namibia representatives dressed in branded bright green Namibia2Go shirts.
2. Guests will be directed to the pick-up point where they will be collected by the Namibia2Go airport shuttle. This shuttle is complimentary and commutes every 15 - 20 minutes between HKIA Arrivals and the Namibia2Go Airport Depot allowing guests ample time to exchange currency or purchasing SIM cards before picking up the Namibia2Go rental vehicle.
3. Upon arrival at the Namibia2Go Airport Depot, the Namibia2Go rental agents will collect all required information from the guests, and the Namibia2Go termination agents proceed to the vehicle handover accordingly.

1. Guests are requested to book their own transfer from Hosea Kutako International Airport to their accommodation in Windhoek. This service is available [on request with Namibia2Go](#) and is for the guest's account. **(PLEASE NOTE:** Bookings made prior to 1 December 2024 are not affected, and for these bookings the transfer remains complimentary.)
2. Guests will be collected at their Windhoek accommodation and transferred to the Namibia2Go Windhoek Downtown Depot, located at 2 Bassingthwaite Street in Klein Windhoek. This shuttle is complimentary.
3. Upon arrival at Namibia2Go Windhoek Downtown Depot, the Namibia2Go rental agents will collect all the required information from the guests and proceed to the vehicle handover accordingly.

Please note

Early morning pick-ups can be requested and must be arranged prior to arrival.

Arrivals after 17:00 should refer to **Next Day Pick-up** arrangements. We are currently working under the assumption that these would be clients with a lack of sleep and who have never been to Namibia; many might have little to no experience driving on the left side of the road. Depending on the vehicle type, the handover process could result in guests taking the road in the dark. For safety reasons, we prefer handing over the vehicle the next day.



Departures & Vehicle Return information

Same Day Returns & Departures: This concerns guests who wish to return their rental vehicle and proceed directly to Hosea Kutako International Airport to their flight.

1. All guests are encouraged to return their vehicle at the Namibia2Go Airport Depot.
2. If guests return the rental vehicle to the Namibia2Go Windhoek Downtown Depot at 2 Bassingthwaighe Street in Klein Windhoek, own transfer is to be booked from Windhoek to Hosea Kutako International Airport. This service is available [on request with Namibia2Go](#) and is for the guest's account.

Please note

Drop-offs outside our office hours can be requested and must be arranged prior to the return of the vehicle.

Returns & Next Day Departures: This concerns all guests who return their rental vehicle the day before flying out from Hosea Kutako International Airport.

1. Vehicles are to be returned at the Namibia2Go Windhoek Downtown Depot, situated at 2 Bassingthwaighe Street in Klein Windhoek.
2. Guests will be transferred from the Namibia2Go Windhoek Downtown Depot to their accommodation in Windhoek, this transfer is complimentary.
3. Own transfer is to be booked from their accommodation in Windhoek to Hosea Kutako International Airport. This service is available [on request with Namibia2Go](#) and is for the guest's account. (**PLEASE NOTE:** Bookings made prior to 1 December 2024 are not affected, and for these bookings the transfer remains complimentary.)

Our Offices

Namibia2Go Airport Depot

Sungate Namibia Estate (adjacent to Hosea Kutako International Airport on B6)

Tel: +264 83 370 7490 / 7491 / 7492 / 7493

[enquiries\(at\)namibia2go.com](mailto:enquiries(at)namibia2go.com)

Office hours: 08:00 - 17:00

Emergency: +264 81 145-8202

[info\(at\)namibia2go.com](mailto:info(at)namibia2go.com)

Monday to Sunday

Namibia2Go Windhoek Downtown Depot

2 Bassingthwaighe Street in Klein Windhoek

Tel: +264 61 427 220 / 222 / 270

[enquiries\(at\)namibia2go.com](mailto:enquiries(at)namibia2go.com)

Office hours: 08:00 - 17:00

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